

# **Patient Safety-Consumer perspective**

**Regina M.N. Kamoga**

**CHAIN Uganda**

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# Introduction

Health systems in all world regions are under pressure and cannot cope if they continue to focus on the disease rather than the patients; they require the involvement of individual patients who adhere to their treatments, make behavioral changes and self – manage

## Introduction cont'd

- ` *Patients and consumers of care need to be at the centre in all efforts aimed at improving patient safety'* This is mainly because *'when things go wrong, they are the ones who suffer harm'*.

**It's the patient who suffers harm!**



**And also because .....**

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Patients and their caregivers see things that busy health-care workers often do not!

# What is Patient safety?

- Patient Safety is defined as freedom from unnecessary harm or potential harm associated with healthcare.
- Patient safety is a healthcare discipline that emphasizes the identification, harm mitigation, and prevention of healthcare failures that often lead to harm to patients or users of healthcare.

# Components of Patient safety

- Medical errors
- Quality & safety medicines(counterfeit medicines)
- Injection safety,
- Hospital Acquired Infections(HAIs)



# Components of Patient safety cont'd

- Maternal and Child Health and safety
- Patient participation in clinical trials
- The re-use of single use medical devices

# How can we ensure patient safety?

- Patient empowerment eg. Educate patients on their rights, roles and responsibilities
- Patient involvement(How, when and what
- Improve Health worker, patient relationship
- Improve communication

# How can we ensure patient safety?

- Information that is accurate, relevant and comprehensive
- Improve attitude
- Promote patient safety culture, patient safety guidelines and committees

# What is your role?

- As a health worker

# Conclusion

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Lets all work together to  
ensure patient safety

